

momentem - as seen through the eyes of our users

A collection of real user reviews



What value do you place on *momentem*?

ABSOLUTE NECESSITY!! ***** As a entrepreneur business consultant, this application is PRICELESS. I have not used it to its full capacity as of yet, but looking thru what it provides, it shows exactly what is needed to bill a client. If I would have had this app 2 years ago, my work would have been so much simpler. Super APP!! [Posted on App World]

"We just got the first report and your product just paid for itself for the next two years!" ET, Law Offices of Sally Anne Cox, P.C.

I've captured enough time in two weeks to pay for a years subscription. Its a no brainer. I'm sure that as the product matures, it will only get better. Steve

MUST have application! ***** This program is for anyone that wants to streamline record-keeping operations. I am a small business owner and am using it for time card logging, tax purposes, and to be reimbursed for my valuable time. It's easy to use, but at the same time provides many powerful features and customization options. I love that I get a excel report at the end of the month showing my data. This program has so many uses that most anyone could benefit from using it. One very satisfied customer, Phil

This elegant, flawless program enables any Black Berry user to recover usage costs. It unobtrusively monitors each call (and email) and at its conclusion presents a beautiful menu by which the user may allocate the call to an existing contact and project, or to new ones thus allowing the user to build the data base as one goes along. If one is in a rush one can save the call data for handling later. Notes may be added to describe the call. At no extra charge emails the user an Excel report with all calls sorted, timed & even valued. In short, this full featured program with a freely provided data summary & report enables one to effortlessly recover Black Berry costs. This elegant program puts money back into our pockets. – Robert B White, QC / lawyer, Canada

Does *momentem* save you time?

This is the most useful tool I have ever had for my phone records. You just removed a huge time-sucker from my schedule. Judith

How essential is *momentem*?

Great program ***** This program does exactly what it says. If you keep billable hours, this is a must have. [Posted on App World]

How does *momentem* compare with other apps?

If you have a Blackberry and either charge time to clients or just want to keep track of notes on conversations and emails, there simply is not another app out there that's better. – Greg



Widality is the developer of *momentem*™ and was recently acquired by Wmode, a major provider of app distribution and content management services. Powered by Wmode, Widality provides a range of services to the app economy helping app providers to get above the noise and monetize by delivering scalable quality services.

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How do you use *momentem* to do your expenses?

#1 in my book ***** This App has made my time of doing monthly expense sheets so much less time consuming. I would recommend this App to anyone. - Terry. Mc.

I love Momentem. I work 3 different jobs and just got my Blackberry to keep track of what is happening between them. Time Tracker will be a lifesaver in regards to my monthly expense reports. Brian

This is a great app for me, I am a insurance rep, and I use my own cellphone for calling unto my customers, and for my personal call, so having it separate is excellent, because I can show my boss, how much exactly he has to refund me every month. Eyron

It allows me to keep track of those calls and emails which are work related, I put these into the spreadsheet and simply attach it to my expenses claim...Brilliant!! It also allows me to compile a separate business contacts directory, very useful for keeping candidate and client info together (particularly in my business which is recruitment). – Gavin Finlayson

How does *momentem* save you money?

I am always using my call quota and am always over paying. But now that I have this app, I can stay within my budget. Love the tagging feature and ABSOLUTLEY love the fact that it can be exported to excel and I get reports based on it. THANKS MOMENTEM!!! Keep up the awesome work! – Nick

I have limited free outgoing minutes that come with my voice plan and I don't want to pay for excessive usage, except when necessary of course. Now I don't need to worry anymore because the call time tracker make it easy for me to track info that I need. Thanks for great software! Dharma

Just started using this program but it's already giving me more granular controls over expenditures on a per-project basis. Awesome stuff! – Dave G

How do you like the ability to categorize your calls?

This is a great application for me. Its a great app for anyone who needs to keep track of their time more effectively. After every call and email, I am prompted to tag it, list who I called or emailed, record what project it was for, put a note of what the email or phone call was about, and list what the cost was for my time. Working for a non profit organization, every penny, every minute counts. This also works well to record the goings on of each day, and having to constantly recall what happened makes this application great. The best time to make notes is while the call is still fresh in my mind. – Justin, California

I love the fact that after every call or email, I have the option to tag it to a particular project, always ignore the number (for personal calls) or skip it one time. Stephen

I like the way application categorizes my calls and emails. This app is cool. – Shawn-David

I like it because it makes it easy to time and categorize my calls while on the go! I think my boss will really love the more accurate billing times, too. – L Manner

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What value do you derive from the Excel reports?

My accountant does all my book keeping; receipts etc; but I do my own billing and having some nice reports to work from is great. Not all time is billable; but it is good to be able to see what customers are taking up your time support-wise. – Kenny

I am a small business owner and this app helps so much to keep track of all my calls. I am now be able to record and differentiate between my business and personal calls. I can also further break down my calls so I can track sales calls and calls to contractors. I can then use it to bill them for time spent and can keep track of it all for taxes. Its a very easy program that only takes a few seconds at the end of each call. Best of all at the end of each month(or whenever, I choose the 20th because that is when my billing cycle ends) I get a easy to read excel sheet. Brandon

I love the excel export option since using documents To Go I can view them right on my phone – Taylor M

How do you use *momentem* to better manage support calls?

Have enjoyed using the app. Its been useful so far for tracking how much time between placing a call for support and the return call from the help desk. We have what we call in the service industry SLA's often we have a target to have a service call closed by a deadline. When the clients own tech support line are slow to react this can cause us to fail our targets. Now we have the evidence when a client tries to discount our invoices because we didn't close the call in a timely fashion. Keep up the good work. Steve

I run an I.T. Support company in South East Kent, England. I am using the call tracker to help me with the support calls I receive in from many of my customers. I can see how much they are using their support contracts and whether I should be charging them any extra. I also use it for the pay per call contracts I have set up. As you can imagine in an I.T. Support business, tracking the phone calls is amazingly useful. Thank you very much! Kind Regards, Stephen

I just started using "momentem" today and already I have been able to recover almost \$100.00 in service time. I spend a lot of time on the road as a Technical Support Rep and I answer a ton of calls via my Cell phone which I have limited ability to track. This app will prove to be extremely useful and valuable. I am very excited to tell others about it. Thanks again. – David

Does *momentem* make you value your BlackBerry more?

I like the potential my Blackberry has and this app brings out the potential of the phone. – David

Helps me get an idea of just how much I depend on my phone. Thank you!! – Greg

I particularly like the fact that I can attach a project name to the contact info, a welcome addition to my Blackberry. Thanks. Paul S

Hi just wanted to thank you for your email and for your App. I am new to both Blackberry and to having to track my time so I am really happy to have this help and think that it will help me capture so much time that I was missing. Cheryl



How does *momentem* help you with project management?

What distinguishes your app is the ability to review which projects yield results for me and how much cost went into it to procure that desired result. When the data is collected, the effort required is little. The results of the xl sheet are enormous. Thank you for making this one of a kind app available to us. My best wishes,Murali , India

Very interesting product. I am new to the sales world having spent the last 13 years in nonprofit. Call Tracker is helping me organize and stay in front of prospects with the correct follow-up information. - Evan

It is an awesome way to track how much time you spend on calls or emails so that at the end of the month you have it all together in one place. I have had no problems at all running this on my BB bold. Stephen

I would like to let you know I use your app to track my time on projects across the country with my local reps. My company puts on indie rock concerts across Canada. It is free for the bands and they can win some great prizing. I hope we hear back from you. Your app has made my time tracking very simplified. Thanks, Jordan

I'm a commercial and government sales manager for a plumbing and HVAC company. There are many calls made and received on many projects and keeping track of them is much easier using Call Time Tracker. By tagging them at the time you make or receive calls, mistakes or forgotten items or duties can be greatly reduced. I think this is just great! – Pete

How easy is it to use?

I am impressed with the ease of use of your product and at the same time the depth of features as well. – Phil

I love the simpleness of it. – Vicky

I appreciate the fact that it lets me dismiss or ignore time easily. I think this could become a critical element of my practice management effort. Best Regards. Sharon

In the past, to keep track of calls, I'd have to go through a complicated process of forwarding notes in an email to myself. This is so much easier. – Steve

I just started using the app, but it is so easy to use. Thanks Stephen

"Hi! I just wanted to let you know that I have been using Momentem on my Blackberry 8800 for about a week now. It's very simple, intuitive, and intelligent. Everything you said about it is true." Henry K

I love the fact that the app asks me and allows me the choice to tag or ignore. I am able to track my times, costs, and other pertinent data. – Pamela

Easily tracks time spent on phone calls with the push of a button. You can also add notes to document what the call was about. No more forgetting in a week why you talked to someone. Would recommend to anyone who needs to track time spent for any reason. – Amy

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How does *momentem* help you to recover more billable time?

I do like the app. It's one of the first to let me log notes for phone calls with duration details so I don't forget to bill for the time at my discretion. It supplements the tickets I open in my ticketing software to ensure I capture all billable work done for a client. David

I like the ability to capture time spent on emails that otherwise would have gone unnoticed. It's amazing how much time I've captured already. Steve

I'm shocked to learn how many dollars worth of billable time I was ignoring before discovering *momentem*. I think it is a stellar tool and I thank you for it! Jerry

Great application ***** Helps keep you organised and keeps you ahead of your billing. No more free 'forgotten' minutes dedicated to phone calls and emails David

I am impressed with the system. The reason I am so excited about it is I need to bill my professional time to others. This product will pay huge dividends to me. Dave

Why do you like dealing with the *momentem* team?

"momentem is probably one of the best ways of claiming your money back from a company, its so easy to use and the customer service is up there with the very best." Andy Kennedy (Carphone Warehouse), Manchester, UK

I am impressed by the company support and your professionalism - it is rare today in my experience. There are so many scams and poorly supported programs on the net. I have recommended your product to two other consultants today. – Ted

I have to say, your support model is outstanding by any yardstick. As someone used to dealing with offshore call centres and support response times measured in days, your service level is impressive. I look forward to using your product! John C

Oh my gosh, you are better than a computer or a list of FAQs! I love your service and I love your personal care! Sign me up on Momentem. I want it all. Judy

Your prompt reply was amazing. I had promoted your company over a few others to my regional law firm. I'll be sure to let them know about the customer service. – Gary

Let me say thanks for the quick and (more importantly) efficient response on this matter. These days when dealing with companies, be they big or small, I am used to long waits, answering questions with questions, or otherwise 'getting the run-around' instead of a real solution. In just over 90 minutes you had gathered all necessary information, found a solution, and sent that solution on to me. I appreciate that. – Taylor M

How complete is the *momentem* system?

"This could rather easily serve as your only time and billing system. I was very impressed by the detail that this report captures. If you are a heavy user (and what BlackBerry user isn't?) - using this software on your BlackBerry could easily double the number of hours you bill." Wayne Schulz

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How does *momentem* help you with audit trails for your clients?

CYA is what I like best, cover your ass !! I have had problems for years of giving directions and orders out and then a week later not being able to prove the call was made or what was covered. Now I am able to pull a report and show that we spoke and a quick recap in notes of what was decided, this has saved a great deal of stress and he said she said issues as now I can prove what had happened via your reports, this is the best app I have found and have begun to use it with my clients for their business. – Matt

"My customers appreciate the transparency and granularity of the details of my billing. It allows me to present the real value of my services" Wayne Graham

"Being able to tag events when they happen improves the accuracy of our records significantly." Ralf

I run a modeling/casting agency in NY and use Call Time tracker to organize my calls with clients for different venues that my company is producing. Although I have just started using this service, it allows me to separate and organize with my many clients and divisions. – Dolly

I manage numerous vendors across Texas and New Mexico so I have been looking for a better way to track how much time am I spending on each vendor. I plan on pushing this app down to each of our supervisors, we have about 20 field supervisors who oversee the daily field ops of each vendor. I plan on building an R.O.I., with the help of Momentem, to help determine which vendors are efficient and which vendors need to find another client. – MJ

I am a small operation stock car race team owner and like to keep track of my calls that are related to the team for my own timecard record keeping as well as tax purposes. Phil

I'm in the entertainment business. Lots of email, phone calls and accountants demanding to know "What's this line item for?". Even in the limited time I have been using Time Tracker the Stress Lines have gone out of our bookkeepers face and we have had our first civil conversation in years. I'm recommending that we get Time Tracker for everybody who works for us. Congratulations on delivering a TERRIFIC HELPFUL Application. It Rocks!! Bruce

I am a CRM Director and I understand the value of making an appropriate follow up to my customers, also to keep in touch with them, attending opportunely pending tasks like calls, visits and other interaction types. Thank you again for making this productive tool. – Wladimir

Thanks for the app. I use it to track the hours I spend as a non-profit volunteer so that I can report the hours I spent talking to contacts back to the organization. Amy

How do you use *momentem* during your working day?

For a teacher using their Blackberry for school use, momentem is an excellent tool. Those after hours calls and emails to consult with parents can be documented and the summaries downloaded then added to other records of the teachers efforts to promote their students' learning. I found momentem easy to learn, easy to use, and the data it generates is easily formatted to provide useful information. It is definitely worth investigating for educators using Blackberrys. - Derrick

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Does *momentem* help you to reduce your mobile bills?

I am using *momentem* so my staff can better monitor their voice minutes so we can reduce our bills.
Bob

How do you use *momentem*?

I'm a truck driver who has to call my customers. It will work for what I need. Larry

I am finding your app to be very helpful. Unfortunately, I am in the middle of a divorce, and this app enables me to keep track of every conversation and email which I find to be relevant. I will have a clear list of when, who, and what was discussed. Its always easier to remember what you just spoke about immediately after the call. Later I may need to refer to all of the dialogues and I will have it all before me in an excel file. – Anthony

This is a great and easy app. I use it for tagging calls, emails, and texts from people I communicate to for SANE/SART. I am a sexual assault nurse examiner and work with a great group of people. I have taken on the duties of educator for the group and will be in charge of what goes on with us all. Thx so much for a great way to make my life a little easier! – Traci

I use Call Time Tracker not for billing but to track my telephone parenting time with my child since I am divorced from his mother. Tony

How do you use *momentem* for tax purposes?

I am able to keep track of the use of my phone to claim it on my 1040 schedule c for the upcoming tax season. Thanks, Nicole

is useful for me because it helps me write off part of my phone bill for tax purposes for work, seeing as I'm in the military a lot of my calls are work oriented. Its a great app and you guys did a great job with it – Matt

My wife is starting a business and needed a way to track business calls for tax purposes. I downloaded the program on my phone to try it out before I let her use it. This is a very nice and very useful program. I'm going to start using it to track my business calls. – William

How does *momentem* help with time management?

I run three different businesses and this application allows me to apportion my time effectively. All the best. David

Never thought I needed this till I tried it. Allows me to get to grips with real use of my time. Not just useful to people who bill their time but also to ALL people who want to get a real view of what they are doing with their time! Much better than all these GTD programs, instead of putting up goals and using planning tools, just like that, this one makes it VERY clear what you use your time for! Use the billing tool(charged amount) to quantify the importance of what you do and there is your REAL LIFE proof of what you do with your life! Only wish they had this for my PC as well as that would complete the picture!!!! [Posted on App World]

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How has *momentem* transformed the way you bill?

Although I bill for my time, I was never able to accurately record all of my calls from my blackberry because it was very time consuming. This service allows me to keep track of each call within a few seconds after completing the call, which makes it convenient and accurate. – Nathan

My boss, a lawyer, is so busy its not even funny. If it wasn't for this, he'd lose track of all of the people he talks to, and better yet, since phone time is billable time, he doesn't lose out on money from clients. Seriously, thanks again for this. I really like the fact that it tracks billable time, so my boss doesn't lose money, and he's happier with everyone in the office. Tim

I really like momentem because it allows me an easy way to charge for the times that are normally such a hassle to keep track of. As a computer consultant, there is about 25% of my time spent on the phone and don't even start about the emails. But to track emails or phone calls is such a pain, that was before momentem! Once I started using it I was amazed at the ease of which now I can bill my clients for all that time they previously thought was free because of the pain to track it. Thanks momentem, now I get paid for those times that used to be "too hard to track". Roy

How does *momentem* help you to understand what you spend your time on?

awesome management product! ***** Have been using the free version of momentem for a month on my Bold and the granularity of tracking for calls and emails is unparalleled. Highly recommended tool for any business professional! [Posted on App World]

How does *momentem* help you to stay organized?

It has helped me tremendously in keeping track of my call time, and expenses, and it has also freed up some valuable grey matter because now instead of having to remember what each phone call was about, I can now add a brief description at the end of the call and now I never miss an important call back or deadline. – Randy

As a business consultant, the big "black hole" for me is phone calls, because I simply can't remember every phone call I make. I've used it for a few days and so far I'm very impressed - Greg

"This app has been an absolute life saver for me. Would recommend to anyone that needs a good tool for keeping information organized." Traci Steward, Kentucky

It is an awesome way to track how much time you spend on calls or emails so that at the end of the month you have it all together in one place. I have had no problems at all running this on my BB bold. Stephen

Very smart to help with work activities that we often do outside the office! Thanks, Angela

How does *momentem* put more money back into your pocket?

I love call tracker because now all my work reading emails and responding to tech support calls on the weekend via my blackberry are tracked and I can claim the overtime with records my manager can't refute! Thanks Momentem team! –Toby

Absolute must have! ***** This tiny app is a must for professionals who charge for their time (both intellectual and physical). You won't believe how much billable time you can accrue simply from tracking your call/emails. Make more revenue with this app, for sure. [Posted on App World]



Do you use it to segregate business vs. personal calls?

I use my phone for personal and for business. It was always so complicated to figure out how much was used for business so that I can submit for reimbursement. This app saved the day. [Posted on App World]

I am a salesman, and I use my own cellphone to call clients, and for my boss every month and for the IRS at the end of the Year is really easy to determine what is personal and what is business. It let's you save your contacts and sync with your address book for easier search. Enjoy!!! [Posted on App World]

I love the excel report & I use momentem to track work vs personal use of my blackberry. – Krisha

I am using this program primarily to identify work calls vs personal calls for our finance team. Thanks. Mike

Time tracker is the greatest tool!! I have my own business as well as a full time job and time tracker helps me tremendously in keeping my business minuets apart from personal minuets. This helps a great deal. Thanks for your application. L. Kaae

I use this app to disseminate between business calls and personal. How long I spend on business calls per discussion. Is that an efficient use of call time for the issue at hand? The cost variance for such calls is...? Again an INDISPENSABLE tool for all business call time tracking for whatever the reason. – Mr. Badior

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How does *momentem* help to make sense of, or control, your carrier bill?

My phone service actually charges customers who want a breakdown of their cell calls - this will even save me money. – John B

Its great to track the call usage and I use to find out the usage of my international calls from my minutes so that I don't overspend. This is highly recommended. 5 stars [Posted on App World]

Hiya, I love your app because I was having problems with vodafone giving me incorrect and conflicting information about bills and balances. Call tracker allows me to be 100% certain how many minutes I have used and even track unbilled calls such as ones to my vodafone family group. The spreadsheet option is also very good as I have found vodafone's itemised bills to be very lacking and hard to understand whereas here you can group by project and actually have the callers name! Keep up the great work! With regards, Adam.

Thanks for the great program. I use call time tracker to track my daytime minutes so that I can hopefully avoid going over my monthly minutes. My carrier refuses to allow their customers to track minute usage (but has no problem billing for overages at \$0.35/min). By creating a contact named 'Daytime Minutes' I simply track all calls that fall within my daytime hours. Taylor

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As a Widelity partner, how important is *momentem* to your business?

I absolutely love what this application does. I am showing people how they can allocate their time to projects – it's a no brainer! This will be a great application to show our legal sector customers (in addition to just about anyone else wanting to attribute time to projects) Keep up the good work! Andy

I support hundreds of sales reps selling our products. I have been demonstrating this app to many sales associates, as it is a great closing tool to sell our smart phones and data packages. Alan

I am a Manager for Best Buy Mobile. I have referred your product to several business clientele and will continue to do so! Thanks for the great app! – Pat

To see the full list of user reviews and feedback, please visit www.momentem.net/comments.asp

To see our 6 use cases / typical user profiles please visit <http://www.momentem.net/use-cases.asp>

To read all of the articles written about us, please visit <http://www.momentem.net/articles.asp>

To read more about our company, please visit www.widelity.com

To try the new Super App version of *momentem* for yourself send a blank email to superapp@widelity.com



Widelity is the developer of *momentem*™ and was recently acquired by Wmode, a major provider of app distribution and content management services. Powered by Wmode, Widelity provides a range of services to the app economy helping app providers to get above the noise and monetize by delivering scalable quality services.

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